

## ACA Statement

Buffalo Surgery Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Buffalo Surgery Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

### Buffalo Surgery Center:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats [large print, audio, accessible electronic formats, other formats]
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact our Buffalo Surgery Center Compliance Coordinator, 716-250-6520 x1449.

If you believe that Buffalo Surgery Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Compliance Coordinator

Buffalo Surgery Center – 3921 Sheridan Drive, Amherst, NY 14226

TEL: 716-250-6520 x1449; FAX: 716-250-6565

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Buffalo Surgery Center's Compliance Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 [TDD]

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

